



PRIVACY POLICY – LOCKER VIDEO SURVEILLANCE

DATA CONTROLLER

Pursuant to Articles 4 and 24 of Regulation (UE) 2016/679 (“GDPR”), the Data Controller is **LOCKER INPOST ITALIA S.R.L.**, with registered office in Viale Cassala, n. 30 - 20143 Milano (MI), in the person of its legal representative *pro tempore*.

DATA PROTECTION OFFICER

The Controller has appointed a Data Protection Officer (“DPO”), who can be contacted at the following e-mail address: dpo.italia@inpost.it.

PURPOSE OF THE TREATMENT	LEGAL BASIS	DATA RETENTION PERIOD	NATURE OF DATA PROVISION
The processing of personal data, carried out through video surveillance systems installed at the Lockers, is performed exclusively for the following purposes: • Protection of corporate assets and prevention of acts of vandalism, theft, tampering, or damage to the Lockers and the goods stored therein; • Security of natural persons using or passing near the Lockers, including, but not limited to, senders, recipients, suppliers, maintenance technicians, and passers-by; • Establishment, management, and documentation of any disputes, claims, or controversies relating to the deposit, collection, or damage of parcels; • Remote technical assistance in the event of malfunctions or issues requiring visual support for resolution, in order to guarantee continuity and efficiency of the service.	Legitimate interest data subject rights Art. 6 let. f) and Recital 47 GDPR: processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party. The processing is also based on the principles of lawfulness, fairness, transparency, purpose limitation, data minimization, accuracy, storage limitation, integrity, and confidentiality, pursuant to Art. 5 GDPR.	Data will be retained for a maximum period of 7 (seven) days from the date of recording, except for specific needs due to company closures, holidays, or specific requests by the Judicial Authorities or Criminal Police. Once this period has expired, the system automatically deletes the images by overwriting them.	The provision of data is necessary, as it is a consequence of passing through the area covered by the range of action of the cameras, and it is instrumental to the use of our Lockers.

METHODS OF INFORMATION



Natural persons potentially affected by the processing — including senders, recipients, suppliers, maintenance technicians, and third parties accessing or transiting through the relevant areas — are informed by means of a **simplified policy (“Video Surveyed Area” sign) posted on the Locker**, which refers to this extended information policy for any further details.

PROCESSING METHODS AND SECURITY MEASURES

Processing is carried out using electronic instruments and in compliance with adequate technical and organizational measures aimed at guaranteeing the security of personal data, including protection against unauthorized or unlawful processing, loss, destruction, or accidental damage. Images are recorded and are not subject to real-time viewing or monitoring, except for the specific remote assistance purposes indicated above. No intelligent systems, facial recognition, or biometric analysis systems are used.

RECIPIENTS OR CATEGORIES OF RECIPIENTS OF DATA

Personal data will be communicated to entities that will process the data as autonomous Data Controllers or Data Processors (Art. 28 GDPR) and processed by natural people (Art. 29 GDPR) acting under the authority of the Controller and Processors based on specific instructions provided regarding the purposes and methods of processing.

The data may be communicated to recipients belonging to the following categories (by way of example and not exhaustively):

- Entities providing consultancy and assistance services;
- Entities providing services relating to the management of the aforementioned processing purposes (e.g., technological maintenance companies);
- Law Enforcement and competent Judicial or Administrative Authorities: if communication is imposed by regulatory or legislative provisions, or upon request of the Judicial Authority or other legitimized public bodies, for the fulfillment of legal obligations, prevention, ascertainment, or suppression of crimes.

The list of Data Processors is available by writing to: privacy@inpost.it.

DATA TRANSFER TO THIRD COUNTRIES

Data are not transferred outside the European Economic Area. Should this occur, the transfer will take place in compliance with Articles 44 et seq. GDPR, based on adequate safeguards.

RIGHTS OF THE DATA SUBJECT

Data Subject rights may be asserted as expressed by Articles 15 et seq. GDPR, by contacting the Data Controller at the e-mail address mentioned above. There is the right, at any time, to request access to personal data (Art. 15), deletion of the same (Art. 17) to the extent that the images are still retained, restriction of processing (Art. 18), and to object to processing (Art. 21). It is specified that, given the intrinsic nature of the processing (video recording), the right to rectification (Art. 16) cannot be materially exercised, unless it concerns the correct association of the personal details of the data subject identified in the images. The Data Controller communicates (Art. 19) any rectification or erasure of personal data or restriction of processing carried out to each of the recipients to whom the personal data have been disclosed. The Data Controller communicates those recipients to the data subject if the data subject requests it. The exercise of rights is subject to the possibility of uniquely identifying the data subject in the recorded images through the provision of precise elements (e.g., date, time, and specific locker of transit).



If you believe that the processing of personal data carried out by the Controller violates the provisions of Regulation (EU) 2016/679, the data subject always has the right to lodge a complaint with a supervisory authority (Garante per la protezione dei dati personali - [garanteprivacy.it](https://www.garanteprivacy.it)), pursuant to Article 77 of the GDPR, or to judicial remedies (Art. 79 GDPR).

Date of update: July 07, 2026

The Data Controller reserves the right to modify, update, add or remove parts of this information policy.